

**APMS contract reviews**

**Summary of feedback from PPG members**

**Y02274 Intrahealth Platt Bridge / Ince – Claire House 16/09/2015**

- In terms of local developments the group pointed out that there was a housing development nearby, a supermarket is being built next to the surgery and a road is being built through to Hindley to ease congestion on the two existing main roads.
- Patients reported to be generally happy with the practice and would not be keen to move to another practice, some left nearby practices to join this one
- Patients were not aware that the contract was time limited – however representative from the surgery confirmed that back in 2013 when the contract was being reviewed this was discussed with the PPG.
- Patients appreciate the ability to flex between both sites, Claire House and Chandler House
- Opening hours used to be until 8pm every evening, however there was not really demand for this and therefore when the contract was renewed it was agreed they would open Wednesday until 8pm, other week days until 6.30pm and then Saturday morning.