

APMS contract reviews

Summary of feedback from PPG members

Y02885 IntraHealth Marsh Green 05/10/2015 (Debbie and Rachel)

- Member of the group asked whether patients could be involved in the tendering process and deciding who gets the contract if this is the option chosen.
- Point that there are no other GP surgeries close by and that the practice is a vital part of the community in Marsh Green. The closest practices, Pemberton and Orrell are not easy to get to whilst Marsh Green is near a bus route. May not be a lot of car owners in the area who need to be able to walk or get the bus.
- Generally positive feedback for the practice and the service delivered to patients and question why things cannot just be left as is if patients are happy (whilst appreciating legal obligation to review)
- 2600 approx list size
- Surgery provides additional services such as phlebotomy, warfarin clinics, in reach etc.
- Happy with current opening times, Mon – Fri 8 until 8 and Sat 8 – 12pm. Allows flexibility. Saturday is a full service with GP on site.
- Feel that practice is generally well organised, there are never any long waits and appointments are easily accessible.
- Keen to be involved in next steps