

Digital health services

The NHS and Wigan Council are working together to offer more digital health services in the borough. Digital health services are those you access via the internet or an electronic network. We've listed some different examples below.

We've published a survey to find out what kind of digital services you use at the moment and how you would feel about using more digital health services. [Click here](#) to complete the survey.

SHARED RECORDS

It is already possible for some health services to share a summary of your health records with your consent. In the future we want to increase the number of services being able to share records. We want to make sure that authorised staff from health, social care and wider public services can see the necessary information to help you.

ACCESSING YOUR OWN RECORDS

We want you to have full access to your health records and to be able to share them with who you want.

PATIENT ONLINE SERVICES

You can sign up to Patient Online services via your GP practice. Once you have an account you can book GP appointments online and see a summary of your medical records. You can also order repeat prescriptions online and you can arrange for them to go straight to your chosen pharmacy.

HEALTH APPLICATIONS (APPS)

An app is a computer programme that you can download on a mobile device, smartphone or tablet. We want you to be able to access online consultations via health apps to get support, advice and guidance without the need to attend an appointment. We want you to have an app that will remind you about appointments, when your medication is due and when results have been received.

VIDEO CONSULTATIONS

We want to start providing video consultations with your GP as an alternative to face-to-face consultations. We want to give people a different option so they don't have to travel or take time off work.

TEXT MESSAGES

Lots of health services already use text messages to remind people about appointments and give you the option to cancel if you can't make it. Some GP practices use text messages to tell patients important messages, such as bank holiday opening times.

Accessible Information

If you would like any of this information in a different format (such as Large Print, Audio, Easy Read or Braille) or a different language, please call us on 01942 482711 or email shapeyournhs@wiganboroughccg.nhs.uk.