

Patient and Public Involvement Opportunities (Updated February 2019)

Wigan Borough Clinical Commissioning Group wants to ensure that patients and residents have the opportunity to influence the planning and design of local healthcare services.

The table below describes some of the current work programmes that will require the input of patients, carers and residents. There are lots of different ways in which you can get involved; from completing a questionnaire survey, attending a meeting, or acting as a patient representative over a longer period of time.

You can register your interest in any of the work programmes in one of the following ways;

1. Email us at shapeyournhs@wiganboroughccg.nhs.uk
2. Call us on 01942 482711
3. FREEPOST RTRA-BXKR-CTTT, Shape Your NHS, Wigan Borough CCG, Wigan Life Centre, College Avenue, Wigan WN1 1NJ
4. Tweet @wiganboroughccg
5. Facebook, www.facebook.com/WiganBoroughCCG

Ref	Work Area / Topic	More information	How to get involved
1	Do you live in Higher Folds, Leigh?	We want to talk to people who live in Higher Folds about health and social care services available in the area. We have an online survey: https://www.surveymonkey.co.uk/r/HigherFolds	Please complete our online survey. Or if you would prefer to speak to a member of staff please get in touch. We would also be happy to visit any community groups or activities: Email - shapeyournhs@wiganboroughccg.nhs.uk Telephone - 01942 482711
2	Review of GP Services	We have a vision for how GP services will work in the future. We want to share this with local patients and residents and get input to help us write our new strategy for GP services.	If you want to register your interest so we can contact you when we start the work, please contact us on:

		<p>We are planning a consultation around this and there will be different engagement activities when it launches.</p> <p>If you want to be added to our contact list for this piece of work please contact us!</p> <p>You can also keep an eye out on our “we need your help” page where more information will be posted in due course.</p>	<p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p> <p>Telephone - 01942 482711</p>
3	Quality of services	<p>We are currently planning a joint piece of engagement work with Wigan Council around the quality of services. We want to know what is important to patients and residents so all health and social care services can work to one joint understanding of quality.</p> <p>If you are interested in this topic, please let us know and we will make sure you get a copy of the survey.</p> <p>You can also keep an eye out on our “we need your help” page where more information will be posted in due course.</p>	<p>To register your interest for this please contact us on:</p> <p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p> <p>Telephone - 01942 482711</p>
4	Prostate Cancer Peer Support Group	<p>Call for support.....</p> <p>Wigan Council Public Health Team have been approached by a member of the public, who is a prostate cancer survivor, to see if we can identify individuals to help him in set up a peer support prostate cancer group local to the Wigan area and wondered if you may be interested in helping with this men only group</p> <p>He is looking for prostate cancer survivors, or those who have some experience in this area, to join with him in setting up and running the group on a regular basis.</p>	<p>If you feel you may be able to help, or be involved in anyway, then please register your interest by emailing public.health@wigan.gov.uk or by post to Public Health, Wigan Life Centre South, College avenue, Wigan, WN1 1NJ</p>
5	Maternity Voices Partnership	<p>We have joined forces with the local hospital Trust, Wrightington, Wigan and Leigh NHS Foundation Trust to set up a Maternity Voices Partnership. This is a group of people with experiences of using local maternity services to help us to</p>	<p>If you would like to get involved please get in touch:</p> <p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p>

		<p>improve them.</p> <p>Current Survey: We want to hear from dads/partners about maternity services from their points of view. We have published a survey that can be completed online or request a paper copy - https://www.surveymonkey.co.uk/r/MVPDad</p> <p>Next event: Our next event will take place on Friday 15th March, 12pm at Ince Community Centre.</p> <p>You can also keep an eye out on our “we need your help” page for latest event information.</p>	<p>Telephone - 01942 482711</p> <p>Or click here to register for March 2019 event.</p>
6	Wigan Borough Engagement Group	<p>Back in 2017 we set up this group of like-minded residents and patient representatives to get involved with the Wigan Borough Locality Plan.</p> <p>Members of the group have other roles, such as Patient Participation Group (PPG members) and Trust Governors. They are interested in the ‘whole system’ and how services across the Borough work together for the benefit of patients.</p> <p>The group meets every 6 weeks and is chaired by a local resident.</p> <p>We are looking for people in particular who have an interest in community services, public health and social care.</p>	<p>If you would like to have a chat about the group and for more information about the role, please get in touch:</p> <p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p> <p>Telephone - 01942 482711</p>
7	Redesign of COPD services	<p>We are looking for people in the Borough with COPD who might want to join a group to help redesign local Respiratory Services.</p> <p>We are holding regular coffee afternoons. We want people to come along to chat to us about their experiences of COPD</p>	<p>You don’t need to book on to attend any of the coffee afternoons. But if you have any questions please do not hesitate to contact us on:</p> <p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p>

		<p>services and their views on what the future should look like. These sessions informal.</p> <p>The dates of the next few meetings are:</p> <ul style="list-style-type: none"> Monday 4th March 2019, 2 – 4pm, Leigh Cricket Club, Beech Walk, Leigh WN7 3LH Monday 1st April 2019, 2 – 4pm, Sunshine House, Wellington Street, Wigan WN1 3SA 	<p>Telephone - 01942 482711</p> <p>If you would like to share your experiences and views of COPD services without attending the coffee afternoons please just get in touch.</p>
8	Redesign of Dermatology Services	<p>The Bolton, Salford and Wigan Partnership has come together to make sure that specific areas of hospital care are the best they can be.</p> <p>One of the services they are reviewing at the moment is Dermatology. Across Bolton, Salford and Wigan the Dermatology services have workforce issues which means that patients are being seen by Locum doctors or waiting longer for an appointment.</p> <p>A formal consultation is being launched to launch soon.</p>	<p>If you are interested in Dermatology and you would like to receive the survey when it launched please let us know:</p> <p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p> <p>Telephone - 01942 482711</p>
9	Equalities and Experience Reference Group	<p>The Bolton, Salford and Wigan Partnership has come together to make sure that specific areas of hospital care are the best they can be.</p> <p>The Equalities and Experience Reference Group (EERG) is a group of patients, service users and public representatives and has been established to help the Partnership improve patient experience and make sure that services are high quality, safe and accessible, wherever you happen to live.</p> <p>The EERG meets every two months, with each meeting focusing on a subject linked to equalities and experience, with the most recent looking in depth at communications and transport.</p> <p>The next few meetings are:</p>	<p>If you are interested in attending one of the future meetings and adding your voice to health service transformation, please contact the Bolton, Salford and Wigan Partnership office.</p> <p>Telephone - 01204 390 473</p> <p>Email - NWSP@boltonft.nhs.uk</p>

		<ul style="list-style-type: none"> • Thursday 24th January 2019, 1pm - 4.30pm, Swinton Gateway, 100 Chorley Road, Swinton, M27 6BP • April 2019 - to be confirmed, will be held in Wigan Borough • Thursday 18th July 2019, 1pm - 4.30pm, Friends Meeting House, 50 Silverwell Street, Bolton, BL1 1PP 	
10	Patient Participation Groups	<p>Are you interested in getting involved in your local GP practice?</p> <p>We have 61 GP practices in Wigan, most of which have an active Patient Participation Group (PPG).</p> <p>Individuals who sit on a PPG are invited to join us at the Cluster PPGs where you can learn more about how the practice are working together on different projects to improve local services.</p> <p>All PPGs meet at different times and frequencies.</p>	<p>If you want to join your PPG please contact your practice directly who will be able to help.</p> <p>If there are any issues or if you want us to help set up a PPG in your practice please do not hesitate to contact us on:</p> <p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p> <p>Telephone - 01942 482711.</p>
11	Readers Panel	<p>Wigan Borough CCG designs a range of information and documents for the public on a regular basis.</p> <p>The Reader Panel would be sent any documents that would be made publically available to ensure that it is accessible, readable and in plain English.</p> <p>We want lots of volunteers to join the Reader Panel. It will all be done via post/email depending on your preference.</p> <p>All members will be asked to agree to the term/condition of not sharing the information wider than the reader panel until the final version is agreed upon.</p> <p>Panel Members can choose to respond/ignore as your circumstances and time allow</p>	<p>If you wish to sign up to the Readers Panel, please contact:</p> <p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p> <p>Telephone - 01942 482711</p>
12	Beating Bowel Cancer –	<p>Beating Bowel Cancer is looking for volunteers to take part in a Bowel Screening Uptake project. Some of our local Patient</p>	<p>For more information on this project or to get involved, please contact:</p>

	Volunteer opportunity!	<p>Participation Group members have already got involved.</p> <p>Volunteers will work alongside GP practice staff in their surgery, providing the resources needed to phone and send out letters to people who are aged 60-74 and have not yet completed their screening test.</p>	<p>Jonny.Hirst@beatingbowelcancer.org or 07826925361</p>
13	FREE training programme for Patient Participation Group (PPG) and residents	<p>Back in February 2018 we were delighted to launch a FREE training programme for people who get involved and engage with the CCG.</p> <p>Click here to see the latest training on offer.</p> <p>We are open to suggestions about what to include in the programme. So if you don't see something on the list that you need, please just let us know!</p>	<p>To register an interest or book on any of the training modules please get in touch:</p> <p>Email - shapeyournhs@wiganboroughccg.nhs.uk</p> <p>Telephone - 01942 482711</p>

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