

IMPROVING MATERNITY SERVICES IN WIGAN BOROUGH

A REVIEW OF OUR WORK IN 2018

WHAT DID WE DO?

- Launched the maternity voices partnership
- A group of parents and staff working together to improve services
- We met twice, May & October 2018
- Informal sessions with crèche facilities

WHAT ARE WE PLANNING IN 2019?

- Regular meetings
- Recruiting a chair person
- Engagement with fathers / partners
- Getting people involved in looking at the maternity ward (15 steps)

SOME EXAMPLES OF THE DIFFERENCE THE GROUP HAS MADE SO FAR...

Could there be one or two consistent midwives in the community clinics?



All clinics now have a named midwife and a buddy to provide consistent antenatal care.

Could there be more support for father's, particularly around emotional wellbeing?



The Greater Manchester Maternity System has commissioned the Dads Pad App and have options for people who can't access the app.

Could protected meal times on the Maternity Ward be stopped as it is easier for mum to get something to eat if someone is there?



Protected meal times on the maternity ward have been stopped.

Could parents get to visit the maternity ward to familiarise themselves?



Although we can't accommodate face to face visits, we have developed a virtual tour of the ward.

Could the discharge process from hospital be quicker?



Discharge processes have been improved. A pharmacist also now attends the maternity ward to speed up discharge medication.

Could there be more information about breast feeding?



We have set up some information boards on the maternity ward to supplement the information mums are given about breast feeding.



PLEASE GET IN TOUCH IF YOU WANT TO JOIN OUR FRIENDLY GROUP!

CALL - 01942 482711

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