

Medicines Management Event

Leigh Cricket Club, 27th February 2018

NOTES

1. What do you think of about what you have heard?(think about potential benefits or concerns
 - GPs will need to use their discretion about exceptions, without knowing someone's financial situation.
 - Will people on benefits still be taken care of? How can GPs possibly judge this?
 - What about breadliners? –people who are in employment but may not be able to afford medication.
 - Do foodbanks have any guidance around who can access those services?
– We would need guidance here.
 - NHS England need to provide very clear guidance.
 - What about people who end up getting more ill due to not taking medication.
 - What if people self-care for too long, and then end up getting a more serious condition.
 - All staff will need to give consistent messages out – how could we ensure this happens?
 - Educate people on how to self-care and stay well from a young age.
 - This lists self-management - some people now don't know how to take care of themselves.
 - Self-care Campaigns – we need to be taking different approaches.
 - Concern that any change will happen before education.
 - What about the patient's ability to comprehend what they are being told under stress – if they are told to go to the Pharmacy for a medication they may not understand why or go and get it.
 - Need for patient information to back up what they are being told about going to buy medication.
 - Understanding on both sides – the prescriber and the patient.
 - What about people who don't understand their medication and don't understand why or potential outcome of not taking it.
 - How would you implement these guidelines in reality?

2. Do you feel there are any groups likely to be disproportionately affected by this work?
 - Pregnant / Maternity.

- Lots of people would be excluded.
 - Cares – sometimes they don't get to look after themselves.
 - Language – patients who don't speak English as a first language.
 - Young people – who aren't well looked after might need more help.
 - Older people might find it more difficult.
 - Deprivation – people who cannot afford to buy medication.
3. Do you agree with NHS England's proposed 3 categories?
- Generally yes.
 - Pleased that Long Term Conditions was removed.
4. Review the list of conditions – are there any you think shouldn't be included? Why?
- What about undiagnosed Long Term Conditions – somebody may have recurrent episodes and not know when to seek advice from the GP again.
 - What about people who don't go to the pharmacist – where is the safety net for those people? (i.e. people who buy from supermarkets or other shops).
 - Acute – people don't understand some of the terminology being used here.
 - Mild – some words being used here are subjective and potential to be misunderstood.
 - Need to be careful with wording being used and be clearer.
 - Concern about inclusion of head-lice – schools - concern of public health
 - Promotion - community pharmacy – what they can do?
 - How can you reach everybody?
 - Agree probiotics + vitamins shouldn't be prescribed
5. Are there any items or conditions you think are missing off the list
- No.
 - Concern again about the use of subjective language being used in this consultation.
6. Do you think any other patient groups should be included in exception list?
- No.
7. Is there anything else you would like to feedback to NHS England?
- Where is the budget and who is coming to implement this
 - What will be the goals
 - What will be the financial budget?
 - Budget for campaigns + education
 - There will need to be clearer guidelines around this.
 - Self-care is bigger than all this.
 - Education won't happen overnight.

- Self-care – used self-management and self-care interchangeably in this consultation.
 - Vague terms people may not understand.
 - Will need specific consistent advice being given out from all health professionals – how will it be possible to ensure this happens?
8. Are there any specific groups/organisations you think need to be encouraged to respond to the consultation;
- Wellfest – Could we piggy back on to this - spreading the message – what will the timings be?
 - MS Society will help during and any future consultations
 - Health economy approach
 - What about the need for an ‘appropriate use of health services’ campaign to go alongside this if it gets implemented.