



**Wigan Borough**  
Clinical Commissioning Group

**NHS WIGAN**  
**BOROUGH CCG**  
**Annual General Meeting**

2017/18

# Our Corporate Objectives 2017/18

1. Supporting our population to stay healthy and live longer in all areas of the Borough while working to address areas of inequality and variation.
2. Commissioning high quality services, which reflect the population's needs, delivering good clinical outcomes and patient experience within the resources allocated and available to the Borough.
3. Functioning as an effective strategic commissioning organisation that puts the patient first.
4. Developing a collaborative and integrated system with partners and stakeholders to implement the outcomes of the Greater Manchester Commissioning Review in order to improve the health and care of the borough's citizens.
5. Functioning as an organisation that consistently delivers its statutory duties and participates fully in the Greater Manchester Health and Social Care Partnership.

# Our Statutory Duties

## We have:

- Provided health services in a way which promotes the NHS Constitution
- Secured continuous improvement in the quality of services
- Worked with NHS England in improving the quality of Primary Care services
- Promoted the involvement of patients, their carers and representatives in decisions
- Enabled patients to make choices about the services provided to them
- Sought to reduce inequalities between patients
- Promoted innovation, research, education and training
- Engaged patients when devising its commissioning plans
- Sought to provide health services in an integrated way
- Exercised its functions effectively, efficiently and economically

# A few of our achievements...

Recognised nationally by NICE for our work in care homes improving medicines management and improving lives for patients.

Set up a new GP service at the hospital to support A&E.

We are the best performing trust in Greater Manchester for cancer waiting times.

Rated as 'Outstanding' by NHS England for our Diabetes services.

Actively encouraged apprentices to join the CCG and supported all apprentices from 2016/17 to find employment

Rolled out a big programme of learning development for practices to help them improve local services.

Performed above the national standards for all adult mental health service targets.

Offered nearly 35,000 evening and weekend GP appointments through the GP Extended Hours service.

Worked with GP members to create new geographically based groups of practices that can offer more services locally.

Developed the Integrated Discharge Team with local partners and has one of the most efficient discharge processes in GM.

Introduced the Practice Nurse Fellowship to promote the recruitment of nurses in to the Borough – recognised as best practice by GM.

Undertaken commissioner visits on a number of services to assess quality, with patient representatives involved in visits.

**A quick look at our...**

# **PERFORMANCE 2017/18**

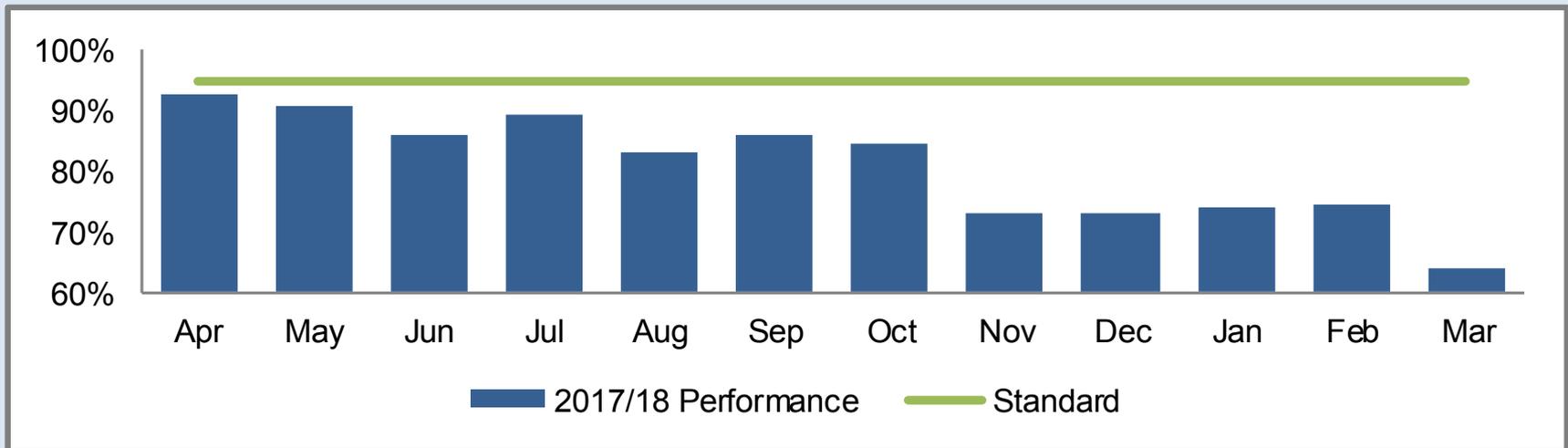
**CAROLINE KURJEZA, DEPUTY CHIEF OFFICER**

# Urgent Care

Accident & Emergency standard was not achieved in 2017/18

**A&E Waits Within 4 Hours At WWL**

**Full Year Performance  
80.97%**

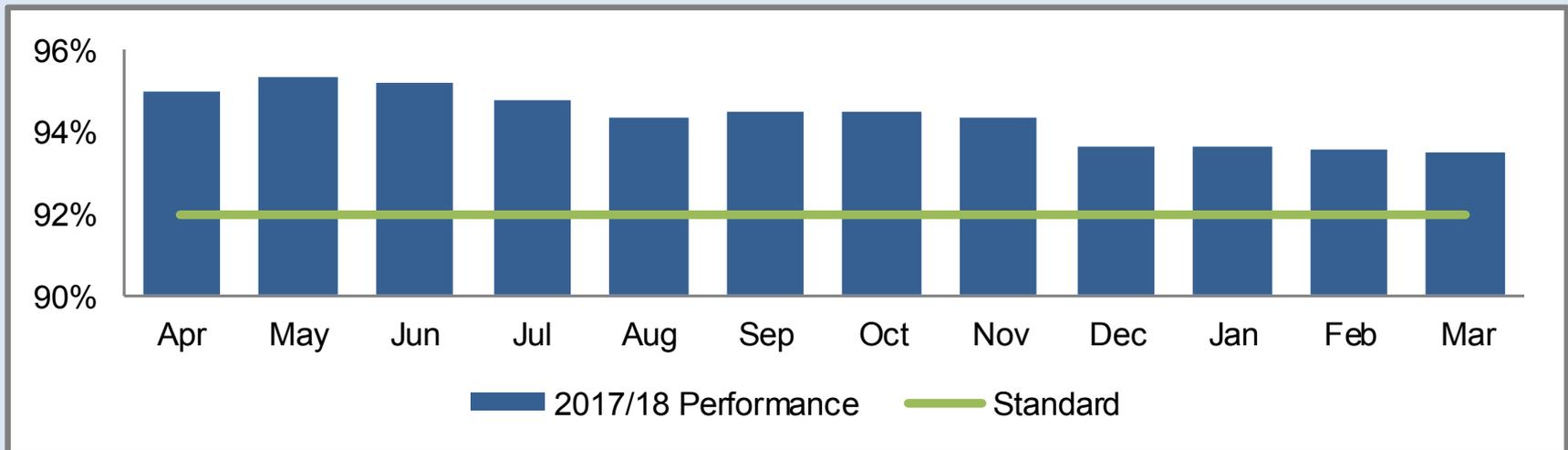


# Planned Care

Referral-To-Treatment standard was achieved in 2017/18

18 Wks RTT: Incomplete Pathways

Full Year Performance  
94.34%



# Cancer Care

Key Cancer standards were achieved in 2017/18

Cancer: 2 Week Wait	Standard	Full Year Performance	Monthly Trend
Seen Within 14 Days Of GP Referral	93.00%	<b>96.72%</b>	
Breast Symptoms Seen In 14 Days	93.00%	<b>93.89%</b>	
Cancer: 31 Day Wait	Standard	Full Year Performance	Monthly Trend
Treatment Within 31 Days Of Diagnosis	96.00%	<b>98.63%</b>	
Cancer: 62 Day Wait	Standard	Full Year Performance	Monthly Trend
GP Referral To Treatment In 62 Days	85.00%	<b>92.00%</b>	
NHS Screening Referral To Treatment In 62 Days	90.00%	<b>91.06%</b>	

# Mental Health Care

Key Mental Health standards were achieved in 2017/18

Improving Access To Psychological Therapies	Standard	YTD (Apr-Jan) Performance	Monthly Trend
IAPT Access Rate	14.00%	15.80%	
IAPT Recovery Rate	50.00%	53.86%	
IAPT 6 Week Waits	75.00%	99.78%	
IAPT 18 Week Waits	95.00%	100.00%	
Mental Health	Standard	Full Year Performance	Monthly Trend
Dementia Diagnosis Rate	66.70%	72.14%	
Psychosis First Treated <2 Weeks	50.00%	93.97%	

**A quick look at our...**

# **ANNUAL ACCOUNTS 2017/18**

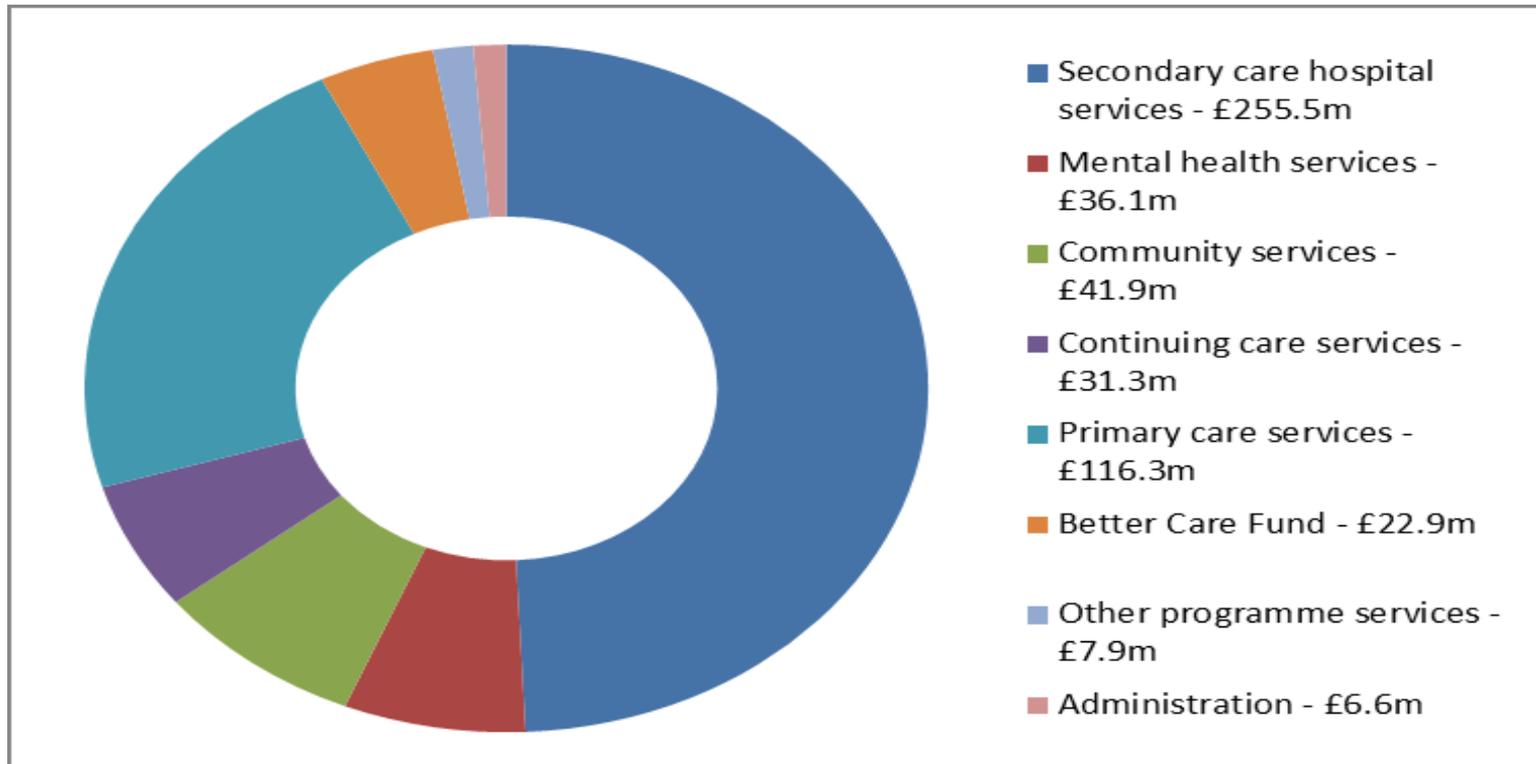
**PAUL MCKEVITT, INTERIM CHIEF FINANCE OFFICER**

# Financial Achievements

- Achieved the required surplus of £2.967m;
- The achievement includes £2.913m additional surplus as required by NHS England;
- Also includes a planned surplus of £0.054m. Due to reporting guidance the planned surplus of £9.494m has been offset by the previous years surplus of £9.440m, leaving a recalculated surplus of £0.054m;
- However, to achieve the required surplus the CCG accessed support from the Greater Manchester Strategic Levy of £3m and £3m from Greater Manchester Health and Social Care Partnership (GMH&SCP);
- Maintained the costs of CCG administration below its budget £7.106m – 1.3% of total spend;
- Spent £518.463m in the year on healthcare services for the population of Wigan Borough and;
- Achieved the Better Payment Practice Code ensuring that 95% of suppliers are paid within 30 days of the invoice date or goods received date.

# How we spent our funding

The CCG has spent £518.46 million as follows:



# Looking Forward

The CCG has a structural deficit of £29.6m. Therefore significant measures are required to bring the CCG back into financial balance.

The Quality, Innovation, Productivity and Performance (QIPP) work remains essential to ensure that the CCG continues to improve outcomes for patients and meet the significant financial challenge both in 2018/19 and in the years beyond.

This will be the key element of the three year locality financial plan and the development of the Wigan Local Care Organisation (LCO).

# Key Messages

The financial plan for 2018/19 required;

- Plans to achieve a QIPP target of £29.6m;
- Delivery of a break even position;
- Managing the cost of administration within set resources.

# Key Messages

This will be another significantly challenging year for Wigan Borough CCG and the wider health and social economy.

It is imperative that system wide solutions are sought to close the financial gap. It is no longer possible to achieve long term financial sustainability without the joint support of system partners.

**A quick look at our...**

# **PUBLIC & PATIENT INVOLVEMENT**

**DR TIM DALTON**

Run a programme of education/learning sessions on things like social media, understanding the local NHS and charring skills	Organised and taken part in drop-in events such as sessions in practice and the Festival of Aging	Undertaken street based engagement activity at events like last year's AGM in Leigh and Wigan Pride
Support GP Patient Participation Groups (PPGs)	Support 5 Cluster PPG Groups	Run our Shape Your NHS Community with regular updates and training
Support Patients' Forum, connecting them to our Governing Body	Engage with Voluntary and Community Sector Groups	Gathering patient stories on specific topics, e.g. End of Life Care
Run formal consultations, for example on the closure of Hindley Green GP Practice	Run working groups, e.g. the Urgent Primary Care Reference Group	Run workshops on topics like GP services and sharing patient records.
Set up and supported Wigan Borough Engagement Group which brings patient groups together	Supported patient representatives on internal committees / meetings such as the Primary Care Committee	Captured and recorded patient feedback about local services to support service improvements

**It's now time for any...**

**QUESTIONS**



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